

Intermediate + 35

IDENTITY THEFT

Identity theft



Exercise: Listen: Match the names with the descriptions.



1

Fred

2



Angela

3



Martin



An identity thief

An expert on identity theft

A victim of identity theft

Exercise: what did Fred lose?

He lost £2000

Which of these things.....?

his PIN the name of his bank his date of birth his internet password
his account number his full name his mother's maiden name his address



The caller already knew....

The caller asked for.....

Fred gave her....



Who's using your identity?



Exercise: Listen and complete:

One afternoon last year, Fred Payne had a phone call. He tells us what happened: 'It was a young woman. She said , I think, and that she She told me that with their computers, so they all their customers' accounts. She was so friendly and polite, and she already knew my full name and address, the name of my bank, and even my account number. She said that she my date of birth, my mother's maiden name, and my PIN. She asked for my Internet password, too, but I told her that I

Well, I gave her the information and she said that

Two weeks later, however, Fred went to his bank. 'I told the cashier that I some money, but she said that there in my account. She said that almost everything - ten days before. Then, of course, I remembered the phone call. The cashier said that the bank people for information like that. I couldn't believe that I had been so stupid.'

Who's using your identity?

Exercise: Listen and complete:



Fred had been the victim of identity theft - a crime that costs billions of dollars worldwide every year. Martin Smart is an expert on this modern crime: 'People should be very careful with any information about themselves. Criminals can use it to withdraw money from accounts, buy things on the Internet, and even open new accounts in someone else's name. Sometimes they steal documents, like passports and driving licenses. But we also make things very easy for them. For example, Fred told me that old bank statements, credit card receipts, gas, telephone and electricity bills, etc., but just That's probably how the thieves got his name, address, and account number. People also dump old computers with all their personal and financial information still on them, because they don't delete the data first.

Your identity is very important. Protect it!



Reported Speech



She said her name was Angela and that she was from my bank.

What did Angela actually say? **My name is Angela and I am from your bank.**

She said that she just needed to check my date of birth.

What did Angela actually say?

She said that I'd been very helpful!

What did Angela actually say?

She said that wasn't any money in my account

What did the cashier actually say?

She said that everything had been withdrawn ten days before.

What did the cashier actually say?

Reported Speech: say or tell?

The cashier said that the bank never phoned or emailed people for that.

What did the cashier actually say?

All of these examples using the verb 'say' use the construction:

Subject + said + (that) + reported speech

If the verb changes to 'tell', the construction changes to:

Subject + told + person + (that) + reported speech

She told me that they'd had a problem

What did she actually say? **We've had a problem**

Reported Speech: say or tell?



I told her that I didn't use the internet

What did Fred actually say?

I told the cashier that I wanted to transfer some money.

What did Fred actually say?

Fred told me that he didn't destroy old bank statements but just threw them in the bin

What did Fred actually say?

Reported speech with tell

Exercise: Complete the reported speech with the correct pronouns and possessive adjectives.

1 Lucy > Jordan > “I’m going to see my boss” Present continuous →
Lucy told Jordan (that) she was going to see her boss Past continuous

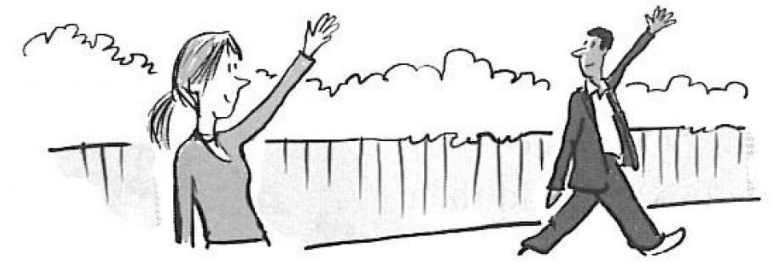
2 Jordan > Lucy > “I’m really enjoying my new job”.

3 Peter and Sarah > Cindy > “We’re saving up for our wedding”.

4 Cindy > Peter and Sarah > “I’ve had an argument with my husband”.

Reported speech with tell

Exercise: Complete the reported speech with the correct pronouns and possessive adjectives.



5 Marek > Lily > “I’ll pick you up from your house at eight”.

6 Lily > Marek > “I’ll see you on Saturday evening”.

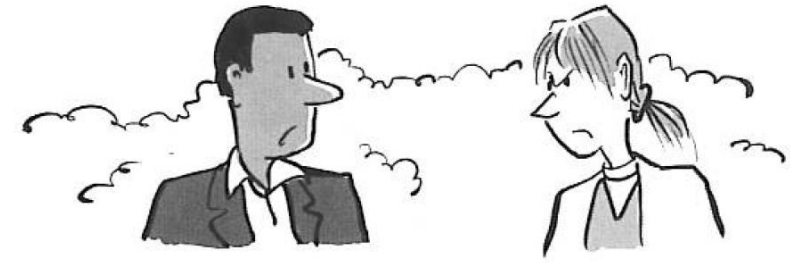
7 Lily > Marek > “I’ve been ready for ages”.



8 Marek > Lily > “I went shopping and I missed my bus”.

Reported speech with tell

Exercise: Complete the reported speech with the correct pronouns and possessive adjectives.



9 Lily > Marek > “I’m really fed up with you”.

10 Marek > Lily > “I won’t be late ever again”.

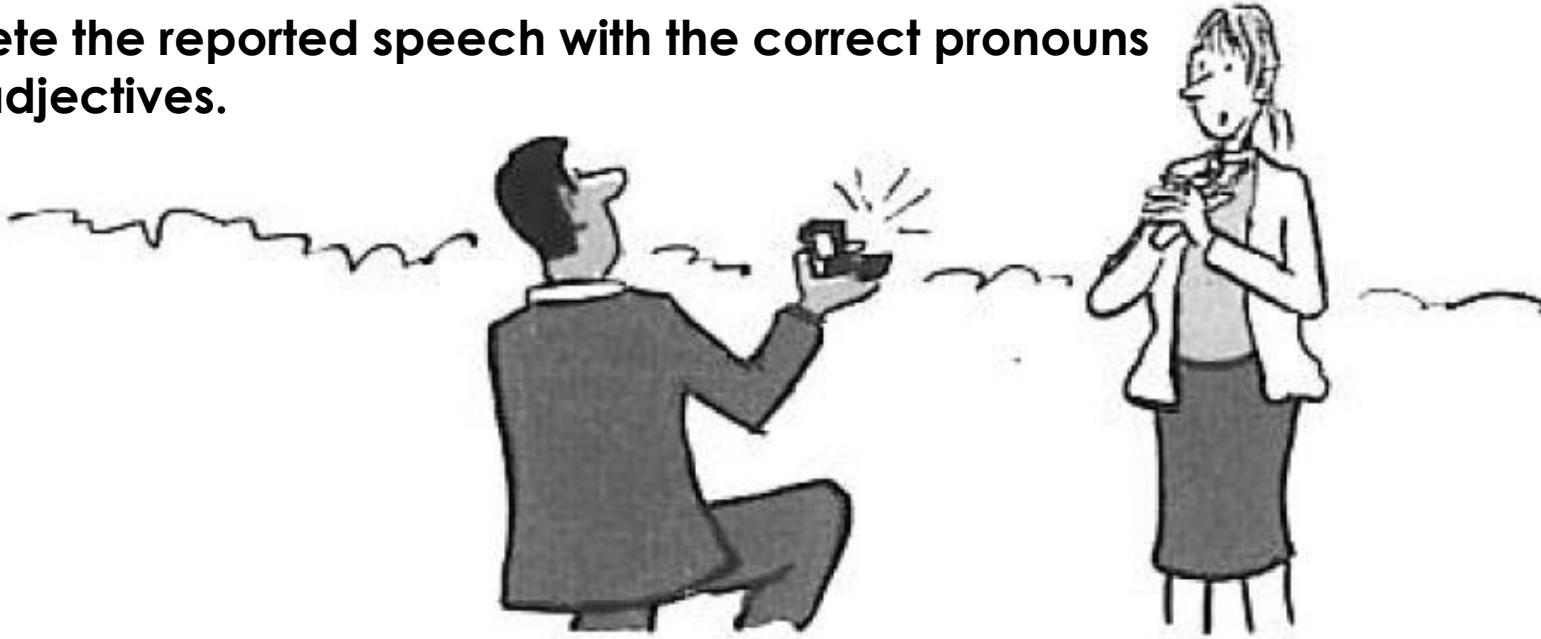
11 Marek > Lily > “I bought something for you”.

12 Lily > Marek > “I don’t want anything from you”.



Reported speech with tell

Exercise: Complete the reported speech with the correct pronouns and possessive adjectives.



13 Marek > Lily > “I love you and I want to marry you”.

14 Lily > Marek > “Of course I’ll marry you”.

A case of stolen identify

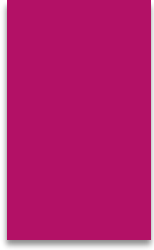
Exercise 1: Write the questions you need to complete the missing information:

One day, Jason Pine was travelling on the subway in when somebody stole his wallet. Jason reported the crime to the police and told them that
..... .

Jason cancelled his credit card and thought no more about it. The next day, he went as usual to where he worked. Then, a few months later his manager called him into his office. He told him that he'd found out that Jason said that , but the manager didn't believe him and told him

Jason couldn't understand , but he didn't connect it to the theft of his wallet. He tried to , but he had no success. He applied for and was never asked for an interview.

A case of stolen identify



Finally, he was given a job Then, a few days later, his new manager gave him This time, Jason was angry and wanted to know The manager said that he'd read in Jason's files that

After this, Jason went to the police and at last found out The police told him that they'd once arrested This man had shown them

This information had gone into and as a result, employers thought that Jason's identity had been stolen.

Today, the false information has been deleted from Jason's file. He now has He's a lot happier, but he's never forgotten



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